

How to Get There and Orangutan Tanjung Putting FAQ

My partner and I are interested in a visit to Borneo in August. We plan to Leave London UK 12 or 13 August and would like to spend 3days/4nights, Preferably on a boat, in Tanjung and Camp Leakey. WE need to be in Bali by Thursday 18 August evening. We would be pleased to receive your assistance in availability, costing and tour recommendations. We have looked at tour [KNLR-BOT-4D](#) and it seems the most suitable We would need to join that tour by 14 August 2011. Thank you for your assistance.

Annette Austin

-----Original Message-----

From: KORINDO NETWORK LINTAS RAYA, PT Tours and Travel <info@korindo-network.com>
To: annettecaustin <annette.caustin@.....com> Hidden
Sent: Thu, 3 Mar 2011 19:43
Subject: RE: Visit to Borneo

Dear Annette Austin

Hi, thank you for contacting us

regarding to your request for orangutan tour 4 days, we suggest you IF you leave from Bali and back to Bali, you must start the trip periods Monday 15th - Thursday 18th of August 2011 (4Days). the flight schedules are mentioned below:

FLIGHTS:

Monday 15th of August 2011 : Depart Denpasar (DPS) at 11:10 - Arrived Jakarta (CGK) at 12:00

Monday 15th of August 2011 : Depart Jakarta (CGK) at 14:40 - Arrived Pangkalan Bun PKN) airport at 15:50 airfares: USD 418 for two one way.

Thursday 18th of August 2011 : Depart Pangkalan Bun airport (PKN) at 13:00 - Arrived Surabaya (SUB) at 14:10 Thursday 18th of August 2011 : Depart Surabaya (SUB) at 17:40 - Arrived Denpasar/Bali at 19:50 (Java Bali one hour different time zone) Airfare: USD 299 for two one way

Grand total all airfares for two round trips: USD 717.

IF you start from Jakarta and Back to Bali, you can leave either by direct flight three times a week every Monday, Wednesday and Saturday or leave daily Jakarta Pangkalan Bun airport (the gate of Orangutan) via Semarang.

Note: the air ticket will be sent to your email as the airlines company using called E-ticket (its piece of paper with valuable information on it such booking references)

So, please find the enclosed file attached for the dossier/brochures pdf or you may klik on this web page and please find the brochure/dossier section to download the file: <http://www.korindo-network.com/borneo-orangutan-trip.htm> - <http://www.korindo-network.com/borneo-orangutan-trip.pdf> . And you need this

Password to open and read the file: [Hidden/upon request](#)

Note: we must do this option as sometimes we have problem with email server that file too large to attached.

If you have any further assistance, please do not hesitate to email us
Looking forward to hear from you soon, regards gilang

Thank you Gilang for your quick response.

We have reviewed the schedule and would like to spend an extra day in Tanjung and the area. Is it possible to depart Jakarta for Pangkalan on Saturday 13 August and spend 4 nights until Wednesday 17 August when we leave Pangkalan for Jakarta and an onward journey to Bali (the next day if necessary). Please confirm there is a flight on Wednesday from Pangkalan to Jakarta.

If the above is not possible and we consider your recommendation of leaving Pangkalan on Thursday 18 August for Surabaya for onward travel to Bali is there a back up plan if plane were delay/cancelled on Thursday. We must be in Bali by Friday at latest and prefer Thursday arrival however is there another flight on Friday from Surabaya to Bali?

We like the description of your tour and thank you for the brochure and information. We look forward to your response and thank you for your assistance.

Regards
Annette

-----Original Message-----

From: KORINDO NETWORK LINTAS RAYA, PT Tours and Travel <info@korindo-network.com>
To: annettecaustin <annettecaustin@.....com> Hidden
Sent: Sun, 6 Mar 2011 2:40
Subject: Re: Visit to Borneo 13th - 17th of august 2011

Dear Annette and your partner

Hi, thank you for getting back to us

We put the answer of your question with A and we will add more info on this email:

Is it possible to depart Jakarta for Pangkalan on Saturday 13 August and spend 4 nights until Wednesday 17 August when we leave Pangkalan for Jakarta and an onward journey to Bali (the next day if necessary). Please confirm there is a flight on Wednesday from Pangkalan to Jakarta.

A: yes, possible there is a schedules on Saturday Jakarta Pangkalan bun and Wednesday Pangkalan bun Jakarta direct flight. See details pdf Trigana flight schedules at <http://korindo-network.com/Trigana-flight-schedules-to-PangkalanBun.pdf>. Refer to city code CGK= Jakarta, PKN=Pangkalan Bun, SUB=Surabaya etc and operating day mentioned in pdf file on link above. (1-monday,3 Wednesday and 6 Saturday etc) Jakarta Pangkalan bun USD 130 pp one way its already high season one class is open from the airlines (USD 130 x 2 people x 2 return). The air ticket system is open normally within a month prior departure but we are capable to reserve the air ticket by deposit the air fare to our ticketing people. when the system is open, we will issued the air ticket immediately and send to you by email attached. We have reserved air tickets for our customers on period's trip running September 2011.

Is there a back up plan if plane were delay/cancelled on Thursday?

A: Try to find mr/Pak Jumari for air ticket in pangkalan bun as he knows many people in Pangkalan bun airport or ask our guide Edi to help on this issue in the field (I will monitor and help by phone such as contacting pak/mr jumari or edi for this issue).

Backup plan: Flight from Pangkalan bun to Banjarmasin then Surabaya or Jakarta then Bali, From Pangkalan bun to Pontianak then Jakarta and Bali, From Pangkalan bun to Semarang then Jakarta and Bali. its all daily flights. but any delay flights is beyond our control such as additional airfares. As you know we are just small travel agency with great service + taking care our customer's very high responsibility no matters where they are taking our tour as long as within Indonesia territory. We have 24hrs online support during your tour with us at +628175721824 - mobile phone. we always communicate with our local representative during our customers on tour with us includes checking the airlines latest informations such as are flight flying on that date stated on airline ticket. we will inform you through our guide regards the flight issue. When our customers is flying to onwards flight on time then we can have our coffee break nicely...

Is there another flight on Friday from Surabaya to Bali?

A: Surabaya, Jakarta, Banjarmasin, Semarang and Pontianak, Medan, Ujung Pandang, Manado are big airport and they have many flight schedules options. so you don't need to worry about the cities above regards to flight issue.

Also the worst thing happen IF all flights is cancelled on 17th of august, you have still be in Bali on 18th of august by dropping you to Palangka raya airport from Pangkalan bun on 17th which is taking 8 hours by private car (additional cost apply for car hire USD 188 for two one way). during your travel to Palang raya, we will book your air ticket from Palangka raya city to Jakarta and Bali. We had this problem before, flight cancelled due to weather condition while our customers need to be in Bali for birthday party of their good friends. We did, solve the matters and they flew to Bali from Jakarta and exact, arriving on time on Party. at least not last.. We are working hard to solve flight things for our customers. we always keep eye on it until our customer flying to onwards destination. Then we are free and easy...

If you leave from Jakarta as mentioned in previous email, there are two option direct flight or via Semarang as daily trip to Pangkalan bun. If you depart Jakarta for Pangkalan on Saturday 13 August and spend 4 night/5days until Wednesday 17 August by direct flight, we enclosed 5 days 4 nights program as you can find the files in two method (avoiding overload email server problem)

1). download directly from the attached file (if it's not working)

2). downloading from web page at: http://korindo-network.com/orangutan_borneo_tour.htm then find and click brochure section and you need this password to open the file: [Hidden/upon request](#)

Note: we do very carefully secure on our website for third party using our web linking, Bandwidth Theft, known as hot linking. Sometimes opening our links from other website might not working with error 404 unless if they click direct from our website. (Sorry for this).

We hope our explanation on this email; it's accommodated what you asked for...

If you have any further assistance, please do not hesitate to email such as reserve the air ticket in advance.

Looking forward to meet you on our service for orangutan tours august 2011, regards, Gilang

Dear Gilang

Thank you for your updated information. We have now been able to secure flights from London to Jakarta arriving Saturday 13th August at 12 noon. We would like to commence our tour ([number KNLR-OBT-5D](#)) 5

day/4 night trip to Pangkalan on Saturday returning to Jakarta on Wednesday 17th August. We would also like to book an afternoon flight from Jakarta to Bali on Thursday 18th August.

Can you please confirm availability of tour and flights and arrangements for deposit and payment? Would you also advise us of any other information that we should be aware of in relation to this trip.

Thank you again for your assistance. Annette

Dear Annette

Hi, Thank you for commencing your tour ([number KNLR-OBT-5D](#)) 5 day/4 nights trip to Pangkalan on Saturday returning to Jakarta on Wednesday 17th August.

we enclosed the invoice for payment procedure + airfares Jakarta Pangkalan bun return and Jakarta Bali 18th of August one way for two in attachment. so please find the attached file.

As you know we except two methods payment: @PayPal and @Bank Wire Transfer. You can find our bank and PayPal details on pdf/dossier and invoice.

We suggest you to use wire transfer as our bank BNI (Bank Negara Indonesia) has an office in London at 30 King Street London EC2V 8AG United Kingdom, Phone: +44 20 77764646.
(<http://www.bni.co.id/Home/LokasiCabangLN/tabid/326/Default.aspx>)

On Saturday 13th of August, Based on domestic flight schedule to Pangkalan bun that flight leave 14.40 local time. So you must be in Terminal C domestic departure building at least 30m prior departure. (The airline companies require 1hrs prior departure the passenger must be in terminal building departure).for International departure terminal E and Arrival D and Domestic building A, B and C. its separate building and you need to take free shuttle bus to terminal C to fly to Pangkalan bun which provided by Airport services. The bus will be in the point building A,B,C,D,E every 15m or you may take taxi to take you Terminal C (make sure to taxi driver to take you to terminal C NOT to Jakarta hotel, because they think you just arrived and would go to Jakarta hotel). In Indonesian you may say: Tolong antar saya ke terminal c, saya mau terbang ke Pangkalan bun dengan Trigana, please takes us to terminal c, i would like to fly to Pangkalan bun with Trigana. Pronounce: the way of writing is the way you say i.e.: like Italian/Spanish).

also you don't have much time between arrival in international airport to domestic departure. so you must make sure on this issue especially if you stand in queue in lines of intentional arrival.

Any update news regards the flight issue, we will inform by email

If you have any further assistance, please do not hesitate to email us

Once again, thank you for supporting our tour product.

Looking forward to meet you in our service in august 2011, regards, Gilang